

Avaya IPO License Status

When a license key is entered into the IP Office configuration, the following information is shown.

Status

The status, which is Unknown until the configuration file is sent back to the IP Office system.

Unknown

This status is shown for licenses that have just been added to the configuration shown in IP Office Manager.

Once the configuration has been sent back to the IP Office and then reloaded, the status will change to one of those below.

Valid

The features licensed can be configured and used.

Invalid

The license was not recognized. It did not match the serial number of the Feature Key.

Dormant

The license is valid but is conditional on some other pre-requisite licenses.

Obsolete

The license is valid but is one no longer used by the level of software running on the IP Office system.

Expired

The license has gone past its expiry date.